



Putting the Pieces Back Together

FIRE | WATER | CONSTRUCTION



Mooring is a highly responsive full-service, turnkey restoration and construction company. We're a solutions-oriented company that delivers trusted results – bring us the problem, and consider the job done. Planned or not, nobody likes disruptions that affect their lives. During those times of stress, Mooring exists to take total care of our clients – we make it our responsibility to help you put the pieces back together, stress and worry free.

We reduce stress and worry for our clients by operating **The Mooring Way**:

CARE

You can lean on us.

We have empathy for our clients, as they face disruptions to their lives and livelihoods.

CAN-DO

We help you put the pieces back together.

We combine our capabilities, our years of experience and our flexibility to meet clients' needs, whatever they are.

COMMUNICATE

We have it under control.

We communicate honestly and often throughout the process, from clear expectations to detailed reports, and everything in between.

The Care Your Home Deserves

WE CARE. We know you've suffered a loss, and this is a stressful time for you. In the end, we're most concerned about getting your life back to normal – the way it was before there was a problem. We work with you, your insurance provider and any third-party contractors to be sure you're getting everything you need to get your life back in order.

WE CAN DO IT. As a turnkey restoration and construction firm, we can offer seamless solutions to any challenge. We take total care of you, and that means if you have an issue – whether it's recovery, construction, environmental, etc. – we have the capabilities to take care of it. Our team brings more than 60 years of experience and the expertise and flexibility to solve any problem. Once we're on the job, it's taken care of.

WE COMMUNICATE. Getting recovery help can be a headache, but we keep you in the loop with phone calls, daily progress reports, face-to-face interactions and detailed documentation so that you're never in the dark about what's happening in your home. We communicate honestly and often with you so that the entire process is transparent and stress free.





**UNDER CONTROL -
FIRE AND WATER
RESTORATION**



**LEAN ON US -
CONSTRUCTION AND
IMMEDIATE NEEDS**



**PUTTING THE PIECES
BACK TOGETHER -
TURNKEY SERVICES**

MOORING SERVICES

Mooring is fully licensed, insured and bonded. With all our services under one roof and the flexibility of an independent operator, we are the only call our clients need to make. We are prepared to respond anywhere in the nation. Listed are some of our core services, but we have the expertise and ability to provide solutions for any restoration need.



FIRE RESTORATION SERVICES

When fire strikes your property, we compassionately guide you through the healing and fire restoration process – bringing everything that can be saved back to mint condition and mitigating the damage to your life.



CONSTRUCTION SERVICES

Our turnkey construction services include emergency repairs, reconstruction, remodel and repair and finished build-out. We use only premium grade materials and responsible contractors.



DISASTER RECOVERY

When disaster strikes, whether fire, water, storm or environmental hazards, Mooring is available 24 hours a day, seven days a week with a full suite of recovery capabilities. We respond within hours, nationwide.



WATER RESTORATION SERVICES

Water damage has to be handled quickly, carefully and expertly. We have the knowledge and experience to guide you through the process, dry and decontaminate your home and recover as much of your property as possible.



IMMEDIATE NEEDS

In an emergency loss situation, there are critical needs such as boarding up and securing property that prevent additional losses and protect your belongings. Our team arrives quickly to assess and provide immediate solutions.



WIDE-RANGE PREFERRED VENDOR LIST

Our team has partnered with insurance and mortgage companies for more than 60 years – they have come to expect excellence from us, making us one of the preferred vendors nationwide.



Fire Restoration Services

At Mooring, we know exactly how to take care of you when the unpredictable disaster of fire strikes. Within minutes, a fire can devastate property, leaving valuable belongings and personal effects in ruins – but the Mooring team responds just as quickly. We mobilize our team immediately to assess and begin meeting your urgent needs.

A key component of cleaning up after a fire is determining what can be salvaged and how to mitigate the damage. With more than six decades of experience restoring fire-damaged property, Mooring is well equipped to make sound judgments about how to return your life to normal. With complete turnkey solutions under one roof, we develop the most effective fire cleanup solution for your incident.

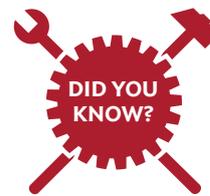
We make the recovery process easy by keeping you in the loop with phone calls, daily progress reports, face-to-face interactions and detailed documentation, so you are never in the dark about what’s happening in your home. Our commitment is to make the fire recovery process as stress free as possible.

Water Restoration Services

If you’ve suffered water damage, you are not alone. Flood and water damage are the most common type of disaster that can occur to a property – and also one of the most complex to handle. Mooring’s experienced team mobilizes immediately and delivers your tailored, turnkey solution with one phone call. We work with you, your insurance provider and any third-party contractors to ensure you get the service you need in this stressful time.

Our full suite of water recovery services include:

- Water extraction
- Sewage extraction
- Fire and smoke cleanup
- Wall and debris removal
- Soot removal
- Mold remediation
- Mildew removal
- Odor removal
- Carpet and floor drying
- Structure restoration
- Cleaning of air ducts, carpets, upholstery, tile and grout, and oriental rugs



We’ll take care of communicating with your insurance company.

“As fairly new Dallas residents, we were told to call Mooring. That began my contact with the company and the beginning of the cleaning process. My contact was extremely helpful, polite, considerate and a consummate professional. He went above and beyond in a valiant attempt to try and rectify the situation.”

– Mooring water restoration customer



“I have never dealt with any more kind, generous, friendly and helpful people than my project team at Mooring. I can’t say enough nice things about them. From the beginning, when Randy and the operations crew were out on site until the end, I have just been very thankful.”

– Mooring construction services customer

Construction Services

We offer turnkey construction services for residential clients that include emergency repairs, reconstruction, remodel and repair, and finished build-out. We can respond within hours to any construction need, nationwide.

From the start of each project, we set and deliver on clear expectations, and we communicate honestly and often throughout the process. Each of our clients has a single point of contact who can answer all project questions, but we also have customer care available 24 hours a day, seven days a week.

There is no minimum size for our projects; we understand that no disruption feels small to our clients or their families. We use only premium grade materials and responsible contractors to take care of your reconstruction needs. Because of our flexibility as an independent contractor and our can-do attitude, you can rest assured that our capabilities will expand to meet your needs, whatever they are.

Catastrophe and Loss Recovery Services

Mooring is available around the clock every day of the year so that when disaster occurs, you get the resources you need quickly. Our highly experienced and mobile team can be on site within hours to assess your needs and begin providing immediate solutions that fit your situation.

Our team has provided emergency services, including both contents and structural repair, for churches, schools, government buildings, industrial facilities, restaurants, cities, municipalities, retail stores, multi-family complexes and residential homes. Some of our 24-hour emergency services include:

- Fire restoration
- Water restoration
- On-location cleaning
- Packing and moving services
- Dehumidification
- Document recovery and freeze drying
- Demolition
- HVAC cleaning and decontamination
- Environmental services.

Residential Services

Contents Restoration

Document Recovery

– Records, books, files and other critical items to be recovered, freeze-dried or cleaned, dried and preserved

Duct Cleaning

Electronic Restoration

Fire Damage Restoration

Mold Remediation

On-location Cleaning

Packout and Contents Storage

Reconstruction

Securing Property

– Board up or fencing

Storm Damage Restoration

Water Damage Restoration

Contact us today.

Our operators are available
24 hours a day, 7 days a week.

1.888.293.9953

www.mooringusa.com